



RULES FOR LODGE AND CARAVAN OWNERS

These Park Rules are in place for the good management of Rhino Park and the benefit of all who use it. These rules form part of the Licence Agreement that is the contract between us for your occupation of a pitch/lodge on the park. They should be read alongside your Licence Agreement. The Park Rules do not affect anything to which you are entitled under the terms of your Licence Agreement. The expression 'you/your' means the Caravan/Lodge Owner and or occupier (and this includes anyone you permit to stay in the caravan/lodge). The expression 'we/us/ours' refers to the Park Owner and/or Warden. The rules set out below are the Park Rules referred to in your Licence Agreement. You are reminded that breach of these rules is a breach of your Licence Agreement and could result in a termination of your Licence Agreement.

1. **Safety:**

- 1.1. You should use the park safely and should not cause danger to others.
- 1.2. You should obey all health and safety notices displayed on the park and act on the reasonable instructions of park staff in matters of health and safety. It is your responsibility to ensure that all visitors to and occupiers of the lodge adhere to the Park Rules.
- 1.3. Country Parks Limited and its employees are not responsible for any loss, damage or theft from any lodge or motor vehicle, nor for any injury, accident or mishap to any persons on the park.

2. **Security:**

- 2.1. You are solely responsible for securing the caravan/lodge.
- 2.2. You may only use alarms of the silent, monitored type and not audible alarms.

3. **Permitted number of occupiers:**

- 3.1. Your caravan/lodge may not be used for sleeping a number of persons greater than the number for which it was designed at any time.

4. **Visitors to the caravan or lodge:**

- 4.1. Subletting is strictly forbidden.
- 4.2. Only people lawfully staying with you have permission to enter the park.

5. **Ejection on the grounds of behaviour:**

- 5.1. In the event of persistent or serious misconduct by you, a member of your family, your occupiers, visitors or guests, we will follow any relevant notice procedures in the Licence Agreement. We do not have to follow any formal procedure to eject other visitors.

6. **Behaviour:**

- 6.1. You should respect the privacy of other owners and keep noise to the minimum between the hours of 10 p.m. and 9 a.m., with absolute quiet between midnight and 7 a.m. Music must not cause annoyance to other park residents at any time.
- 6.2. You must keep away from any vacant pitches.
- 6.3. You may not ride bicycles, scooters or similar so as to cause undue nuisance or undue noise.
- 6.4. Parents/guardians are responsible for the supervision and safety of their children at all times in any area whilst on the park.
- 6.5. Children/young people must not be outside after dark without adult supervision.

- 6.6. You must not use a drone, powered model aircraft or any other powered flying object on the park without our permission in writing.
- 6.7. In the event of persistent or serious misconduct by you, a member of your family, your occupiers, visitors or guests, we will follow any relevant notice procedures in our agreement with you.
7. **Your pitch:**
 - 7.1. You are responsible for the cleanliness of the caravan pitch.
 - 7.2. You are responsible for keeping the area around the caravan/lodge clean and tidy.
 - 7.3. We do not permit the erection of fences or any means of enclosure of a pitch.
8. **End of season:**
 - 8.1. It is your responsibility to drain down and prepare your caravan/lodge for the closed season.
 - 8.2. You must ensure that all gas, electricity and water connections are switched off throughout the closed season. During the closed season, we recommend that the curtains of your caravan/lodge are drawn, and all items of value removed.
9. **Utilities and drains:**
 - 9.1. You are advised to switch off all water, gas and electricity when the caravan/lodge is unoccupied for any lengthy period.
 - 9.2. If you experience problems with the parks electrical or water system, you should contact us. You must not attempt to work on the parks water or electrical systems yourself.
 - 9.3. You must not introduce any foreign items into the drainage system including cleaning cloths, baby's nappies, sanitary towels, condoms, cooking fat, engine oil, grease or paint.
10. **Trees and shrubs:**
 - 10.1. Holes must not be dug, turf removed or cut, plants, shrubs or trees removed or interfered with, without our permission.
11. **Washing:**
 - 11.1. The drying of clothes outside lodges or caravans is prohibited. Please use the rotary lines provided in the drying area near the laundry room.
12. **Refuse:**
 - 12.1. You must not deposit refuse outside your pitch.
 - 12.2. Recycling is available on the park and should be used wherever appropriate.
13. **Vehicles, driving and parking:**
 - 13.1. You must insure all vehicles that you use on the park as for use on a public road.
 - 13.2. A maximum of two cars per holiday home are permitted.
 - 13.3. No lorries, motorised caravans, touring caravans, tents or any other form of vehicle other than cars may be brought onto the park.
 - 13.4. Small boats on trailers may be parked on site by prior arrangement and for a fee. You must insure all accessories and towed boats (if permitted) as for use on the public road.
 - 13.5. Sleeping in cars is strictly forbidden.
 - 13.6. To safeguard children and the elderly a speed limit of 5 mph is enforced on the park. Any person exceeding this limit or driving in a dangerous manner will be asked to remove the vehicle from the park.
 - 13.7. It is prohibited for anyone under the age of 16 to drive or ride motor cycles on the park or for driving tuition to be given.

- 13.8. Motorcycles are strictly prohibited on the park except those operated by a bona fide guest or visitor where the motorcycle is used as a principle means of transport. Quad bikes, trials bikes and powered scooters are not permitted on the park.
- 13.9. We permit cars onto the park for the purposes of access to the accommodation only. Accordingly, save to the extent that you may need to do so because of a disability, you must not drive cars round the park for other purposes such as visiting other locations on the park.
- 13.10. You must drive all vehicles on the park carefully and within the displayed speed limit.
- 13.11. You must hold a full current driving licence to drive any vehicle on the park.
- 13.12. There is a speed limit on all park roads of 5 mph, which must be adhered to.
- 13.13. We allow a maximum of 1 motorised vehicle to be parked alongside each lodge/caravan.
- 13.14. The arrangements for charging electric cars are currently under review. In the meantime, please use the electric supply in your lodge or caravan to charge your car.

14. Pets:

- 14.1. Dogs are permitted (maximum of 2 per home) only if they are kept on leads and under control at all times. If your dog is noisy or unsocial you will be asked to leave the park.
- 14.2. If you see another pet or animal anywhere on the park which does not appear to be supervised by and under the control of a responsible adult, or whose behaviour gives a cause for concern, please tell us straight away.
- 14.3. Do not leave your dog unsupervised at any time or in the charge of young children.
- 14.4. Do not allow your dog to annoy your neighbours or foul areas around the Park. Should fouling occur it is the owner's responsibility to clean up after their pets.
- 14.5. Please ensure your dog has current vaccinations.
- 14.6. Unsociable or dangerous dogs are not permitted, and the Park owners reserve the right to refuse certain breeds of dog.
- 14.7. If you do not supervise and control any pet or animal, we are likely to ask you to remove it from the park straight away. Depending on the circumstances, you may not be allowed to bring it back, or may only be allowed to do so with our written permission, which we would not withhold once our reasonable concerns have been addressed. This is because we cannot allow the safety of others to be put at risk.
- 14.8. Nothing in these Park Rules prevents you or any member of your party from bringing an assistance dog to the park, or from using the dog exactly as at home, if this is required to support a disability and Assistance Dogs UK or any successor body has issued an Identification Book or other appropriate evidence.

15. Recreation:

- 15.1. Ball games of any description are not allowed within the area of either caravans or lodges. To ensure quiet enjoyment of the park by lodge and caravan occupiers, ball games, etc., are only permitted within the small open grass area adjacent to the children's play area and should not be played after 9 p.m.
- 15.2. Parents must take complete responsibility for the safety of their children whilst on the Park.
- 15.3. It is illegal to smoke or use e-cigarettes inside enclosed public buildings (e.g. the laundry/Park Office).

16. WI-FI

Our WI-FI is restricted due to our rural location and is not for streaming. The service may not be the same as you are used to at home.

17. Fire precautions:

- 17.1. You may not use fire hoses for any improper use.
- 17.2. You must ensure that all occupants of your caravan/lodge are familiar with the location of the fire points and the contents of the Fire Notices displayed at each point.
- 17.3. You must not store fuels or combustible materials other than gas on the park.
- 17.4. No additions to lodges or caravans will be allowed, i.e. awnings, sheds, or fences. Only one small storage box is permitted for Caravan Owners, which will be placed next to the caravan and will be made of a non-combustible material.
- 17.5. Barbecues are allowed in the designated area only. For insurance reasons barbecues are not allowed outside lodges and are only permitted in the designated barbecue area. If you make use of the area, please leave it clean and tidy. Owners will note that park-arranged insurance does not cover damage incurred as a direct result of using barbecues or fires.
- 17.6. No firearms (including air guns and pistols), Chinese lanterns, fireworks or similar may be used on the park or in the surrounding area.
- 17.7. Fire extinguishers (powder type) and a smoke alarm must be provided in every caravan and lodge.

18. Photography

- 18.1. We regularly take photographs and videos for promotional purposes and we occasionally receive requests from third parties to film on the park. Should you not wish to appear in any material, please pay attention to the notices we put up when pictures are being taken.
- 18.2. Photography is prohibited in the children's play area.
- 18.3. Where others may reasonably expect privacy, you must obtain their agreement before taking a photograph in which they are identifiable.

Guidance

The guidance below does not contain any new licence conditions or park rules. We use it to highlight some practical points about spending time on the park and to remind you of some of the important conditions and rules in a less formal way.

- Please remember that you must keep insurance in place during the closed months as well as the open months.
- Please remember that we do not provide an emergency service for owners. We request that the Park Warden is only contacted outside his usual hours for strict emergencies only. The replacement of gas bottles is not an emergency and there will be a £25 call out fee for owners who call the Warden for matters which are not strict emergencies. Gas bottles will be distributed on Saturday and Tuesday afternoon from 3pm only.
- With this in mind, please can owners ensure that they check their gas supply when the Warden is on the park and make arrangements to ensure that they have a sufficient supply of gas for their needs.
- You are also required to comply with the Site Licence. A copy is available from Reception.

- The Licence Agreement states that you need our permission for any building works. Please contact Head Office for more information
- You are allowed on the park during the closed period by prior arrangement with Head Office or the Park Warden for maintenance purposes only. The park Site Licence forbids sleeping overnight as this is in contravention of Local Authority planning permission.
- Caravan and Lodge Owners must settle all bills within 28 days of issue. Interest will be charged at 4% over base rate per annum for the period that the amount is outstanding.
- You must ensure that a key is left in the office at all times. We will not be held responsible for any loss or theft of keys.

Country Parks Ltd June 2022